



## PROCEDURE FOR RETURNING PRODUCTS FOR REPAIR

1. Identify the model and serial number of the product to be repaired.
2. Request a Return Good Authorization Number (RGA) from:  
Auburn Hills Service Center  
p: 1.844.256.9032  
e: AHServiceCenter@ApexToolGroup.com
3. Ship the product to:  
ATG Auburn Hills Service Center  
2630 Superior Ct  
Auburn Hills, MI 48326  
*NOTE: The RGA number must be clearly noted on the outside of the return packaging.*
4. Once a tool is received and evaluated, a Repair Quote will be generated by the AH Service Center.
5. To proceed with repair, Customer is responsible for generating a Purchase Order (PO) for the amount quoted in Repair Quote.  
*NOTE: Reference both the RGA and product model number on the PO.*
6. Repair Quote is valid for 90 days.  
*NOTE: An Evaluation Fee may apply if customer opts not to repair product.*  
*Evaluation Fees: Pneumatic Tools - \$60*  
*DC Electric Assembly Tools - \$200*